

## **PRIME TIME SERVICE**

VFS hereby confirms that the fee payable is meant for the Prime Time service and does not guarantee the issue of a visa.

- ✓ I have agreed to opt for Prime Time service at VFS with own interest.
- ✓ I am satisfied with the quality of the service provided today by VFS and their staff.
- ✓ I am satisfied with the conduct of the member of staff who provided the service to me.
- ✓ The member of staff providing the service acted in a professional and honest manner.
- ✓ The member of staff recorded my answers in an accurate and truthful manner.
- ✓ The member of staff did not provide me with any immigration or any other advice during the service.
- ✓ I had the opportunity to raise any concerns about the service provided at the time of submission of the visa application.
- ✓ I have agreed to pay the cost for this service IDR 600,000.- per application.
- ✓ I am aware that, the granting or rejection of visa is the sole prerogative of the department of the Ministry of Foreign Affairs of the Netherlands responsible for the handling of visa applications and VFS has no influence on this process. Therefore, the use of the Prime Time filling service does not guarantee the granting of a visa.
- ✓ I am aware that I am not entitled for any refund if the application is refused or issued for a shorter period than requested.

☐ I confirm that I read, understood and agree with the above contents.

Date (dd/mm/yy) :

Applicants Name :

Applicants Signature :