Effective 18 August 2020, Ukraine Visa Application Centre in New Delhi, India re-opens for below visa categories:

- 1. Business Visit C 01 (invitation minimum 90 days)
- 2. Official Visit C 03
- 3. Official Observer C 12
- 4. Diplomatic Consular Missions and International Organizations D 03
- 5. Spouse D 14
- 6. Family Reunion with Foreigners D 02

Your safety is our priority. As part of precautionary measures, customers visiting our Visa Application Centre's may be subjected to body temperature checks to assess their health conditions and required to wear face mask and gloves. Customers exhibiting COVID-19 symptoms, including fever (higher than 38 degrees Celsius), cough and difficulty breathing will be allowed to reschedule their application submission for another day and will be advised to seek medical attention at the nearest healthcare facility of their choice.

Apart from the safety procedures conducted, please note that:

- 1. To submit application you must mandatorily book an appointment.
- 2. Only limited number of customers will be allowed inside the Visa Application Centre at a time.
- 3. Customers are requested to complete the Courier formalities at the time of submission as post decision passports will only be returned by courier as mandated by the Ukraine Embassy, India. Applicants will not be permitted to visit the Visa Application Centre for collection of passport.
- 4. All minors must be accompanied by both parents and legal guardians if you have missed your appointment on the scheduled day, the system will not allow you to reschedule or cancel and you will require to book a new appointment after 24 hours.

Please make sure you arrive at the visa application center 15 minutes prior to your appointment time. Applicants are not allowed to be accompanied inside the visa application center. The only exceptions to this are those accompanying children under 18 years-of-age or applicants who need special assistance for health reasons or disability.

If you are part of a family or group, each member of the family or group must make an individual appointment. For example, if you are a family of 4 with 2 adults and 2 children you must make 4 individual appointments.

Please note it may take more than the prescribed time mentioned on your Appointment letter while submitting your Application at VFS Centre. Applicants will be issued with a token number at the Application Centre and will be entertained as per the token number assigned. It may take more time depending on the number of Applications submitted at the counter by an Individual.