

IMPORTANT INFORMATION FOR YOUR VISITOR VISA APPLICATION

HEALTH EXAMINATIONS

Visitor visa applicants need to undertake health examinations in certain circumstances, including if aged 75 years or older; or likely to enter a health care or hospital environment; or intending to stay in Australia for six months or more; or significant medical conditions exist.

See: <https://www.border.gov.au/trav/visa/heal>

When should I complete medical examinations?

You should complete the health examinations **as soon as practical**. If you do not complete your health examinations **within 14 days from the date your application was lodged with VFS**, the processing of your application may be delayed. Your visa can only be granted if you meet all the visa requirements, which includes the health requirement. If you do not undertake the health examinations you may not meet the visa requirements and your visa application may be refused.

How do I arrange the medical examinations?

- 1. Complete My Health Declaration (MHD) online** to generate your HAP ID. VFS can help you to do this (VFS service charge applies). This should be completed before or at the time of submitting your visa application. Please include your HAP ID number on your application.

See: <https://www.border.gov.au/Trav/Visa/Heal/meeting-the-health-requirement/health-examinations/my-health-declarations>

- 2. Make an appointment with one of the listed panel doctors** and undertake the health checks at a panel clinic. You need to bring your HAP ID to your medical appointment.

See: <https://www.border.gov.au/Lega/Lega/Help/immigration-panel-physicians>

What if I do not complete MHD before or at the time of submitting my application?

If you wait for a HAP ID to be generated by the Visa Office, your application will likely be delayed for several weeks. You are strongly encouraged to follow the process above.

What if I cannot attend an appointment soon?

If you cannot attend an appointment within 14 days from lodging your application, you should send an email to enquiry-india@border.gov.au. Include your appointment date, full name, passport number and HAP ID. The Visa Office may postpone processing of your application to allow you to attend the appointment.

What do I do once I have completed my health examinations?

The health examination results are automatically sent to the Visa Office. Please do not send progress enquiries once you have completed your health examinations. The Visa Office will contact you if further information is required or once a decision on your application is made.

OTHER INFORMATION

Processing times – The Visa Office has information about global visa and citizenship processing times on its website: http://www.india.embassy.gov.au/ndli/vm_processing.html

During peaks – Please apply early during peak periods, such as prior to holiday periods.

Expediting applications – We only expedite applications in limited and exceptional circumstances. Generally this would be where your travel relates to a **death or serious illness in Australia**. Your application will not be expedited because you have booked your flight tickets.

Important – **You should not book flights or make travel commitments until you have a visa** to travel to Australia. The department will not be liable for any financial loss incurred by clients whose visa application was finalised later than expected or where an application is unsuccessful.