



Australian Embassy Bangkok
Visa and Immigration Office

IMPORTANT NOTE

The Australian Department of Immigration www.immi.gov.au and the Australian Embassy www.thailand.embassy.gov.au websites contain comprehensive information on visas.

Information on the lodgement of applications including application forms and checklists for all application types that can be lodged in Thailand is available at www.thailand.embassy.gov.au. Applicants should read all the information carefully and make sure that they have included all relevant documents on the checklist with their visa application.

It is the applicants' responsibility to decide what type of visa that best suits their circumstance. It is also the applicants' responsibility to make sure that they have properly completed the application form and included all relevant documents at the time of lodgement.

Please note. The staff at both the VFS Visa Application Centre and at the Australian Embassy are not allowed to provide advice on what visa type to apply for OR to assist applicants to complete their application. It is the applicants' responsibility to decide what visa to apply for and to complete all the details on the application form.

What the AVAC and Embassy staff CAN do

- Help guide you to where to find information for **you** to decide which visa type best suits your purpose for visiting Australia.
- Guide you to the relevant checklist that relates to the visa you have chosen to apply for
- Explain the application process to you
- Check if you have completed a correct form that suits your purpose of travelling at the time of lodgement.
- Assist you with other value-added services related to your application

What AVAC and Embassy staff CANNOT do

- Advise you on what type of visa you should be applying for
- Help you complete your application form
- Tell you what answers to provide in your application form
- Advise you of the likely outcome of your application

What YOU can do for the staff

- Provide clear information about your objective in seeking a visa for Australia (eg. to work, study, tour or migrate)
- Read the relevant information and checklist before applying for a visa
- Provide a complete application in accordance with the relevant documents stated on the checklist.