



Embassy of Japan  
India



Press Release

# Japan Visa Application Centre opens in New Delhi

~ VFS Global appointed to offer visa application centre service in New Delhi  
and collection facility in 8 Indian cities ~

**New Delhi, 16 April 2012:** The Embassy of Japan in India introduced the processing of visa applications through external service provider in North India by formally inaugurating the Japan Visa Application Centre (JVAC), located at International Trade Tower, Nehru Place, New Delhi. Operational since 2 April 2012, this new facility is managed by VFS Global, the global outsourcing and technology services specialist for diplomatic missions and governments worldwide. Similarly, VFS Global also operates satellite acceptance centres for collection of Japanese visa applications in the northern cities of Chandigarh and Jalandhar, and collection centres in Agra, Amritsar, Dehradun, Guwahati, Jaipur and Ludhiana.

VFS Global will be responsible for accepting and processing applications for Japan visas from applicants residing in India. All applications will continue to be assessed by The Embassy of Japan in New Delhi. The key features of the centre are longer operating hours, dedicated website for easy access, visa information including visa types, applicable fees and application status, professional and responsive staff dedicated to handle visa queries, dedicated call centre unit along-with a dedicated Japanese speaking helpline, email support and door-step delivery of passports.

The service would attract a nominal service fee of INR 405, payable at the JVAC and collection centres at the time of submitting the application. The JVAC and collection centres will remain open from 08:30 to 17:30 hrs (Monday - Friday) and 08:30 to 12:30 hrs on Saturday, keeping in mind the convenience of the applicants. Indian travellers travelling to the East Asian island nation can now benefit from this facility when applying for Japanese visa either at the JVAC in New Delhi, or the satellite centres or acceptance centres in the nearest city. VFS Global also provides similar services for the Japanese Embassy in Thailand.

**H E Mr Akitaka Saiki, Ambassador of Japan to India** conveyed his message on the occasion - *"It is my great pleasure to announce the opening of the Japanese Visa Application Centre (JVAC) by VFS Global. It is my sincere hope that with the JVAC, it will become more convenient for all travellers from India to visit Japan. In the year 2012, Japan and India celebrate the 60th anniversary of the establishment of their bilateral ties. It is an opportune time to announce the opening of the visa centre in this commemorative year, since the visa centre will facilitate more Indian tourists, business travellers and others to visit Japan.*

*Japan is proud of its long history. Japan's rich culture, beautiful scenic cities, and delicious food and beverages are enjoyed by tourists from all over the world. But above all, the warm hospitality of the Japanese people will be the most memorable experience during your visit to Japan. Today, 15 million people in India travel overseas, and it is expected that the number will grow up to 50 million by the year 2020. Japan truly hopes more Indian people visit the country. The Japanese government has designated India as one of the focal countries in its 'Visit Japan Campaign'. With the opening of JVAC by VFS Global, I sincerely hope that your trip to Japan will be more convenient and accessible. I hope that more people from India visit Japan, thereby, facilitating mutual exchanges and understanding between the two countries."*



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Upbeat about this association, **Mr Vishal Jairath, Regional Head - South Asia, VFS Global** said, *“It is our privilege to partner and provide services to the Embassy of Japan in India and facilitate visa application process for Indian residents. We are committed to providing highly efficient and convenient services to all visa applicants applying for Japan visas in the country. VFS Global has been privileged to be associated with the Embassy of Japan in Thailand since 2010, and provides similar services in Bangkok and parts of Thailand. This extension of our association with the Government of Japan reflects their faith in our abilities, and we are sure this will go a long way in forging a longstanding partnership between Japanese Government and VFS Global”.*

India’s steady growth in economy as well as direct trade and bilateral ties with Japan and other Asian countries has been augmented by improved air-connectivity and enhanced economic collaborations. This has contributed to increase in passenger traffic over the past few years significantly, boosting tourism, business as well as education and prompting the need for extension of visa services to manage these growing needs of travellers. For more information about Japanese visa application from North India, please visit [www.vfsglobal.com/japan/india](http://www.vfsglobal.com/japan/india)





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## Japan Visa Application Centre

**Address:** 2nd Floor, Block E, International Trade Tower, Nehru Place, New Delhi – 110019

**Working Hours:**

Acceptance of Applications (All Applicants): 08:30 hrs to 17:30 hrs Monday to Friday  
(except holidays as declared by the Embassy)

Return delivery of Applications: 08:30 hrs to 17:30 hrs - Monday to Friday | 08:30 hrs to 12:30 hrs Saturday  
(except holidays as declared by the Consulate General)

### Satellite Collection Centres

**CHANDIGARH**

**Address:** SCO 165 -156, Sec – 8C, Madhya Marg, Chandigarh - 160018

**Working Hours:**

Acceptance of Applications: 08:00 to 12:00 hrs and 13:00 to 15:00 hrs - Monday to Friday  
Return Delivery of Applications: 15:00 to 17:00 hrs - Monday to Friday

**JALANDHAR**

**Address:** Axis Tower, 3rd Floor, Plot No. 1, Badri Dass Colony, BMC Chowk, GT Road, Jalandhar - 144001

**Working Hours:**

Acceptance of Applications: 08:00 to 12:00 hrs and 13:00 to 15:00 hrs - Monday to Friday  
Return Delivery of Applications: 15:00 to 17:00 hrs - Monday to Friday

**Helpline:** +91 22 67866016 | **Email:** [info.jpjin@vfshelpline.com](mailto:info.jpjin@vfshelpline.com) | **Website:** [www.vfsglobal.com/japan/india](http://www.vfsglobal.com/japan/india)

**Service Fee and other charges (over and above the Embassy visa fees)**

Service fee for normal applications: INR 405 (inclusive of taxes). Optional services like SMS/ courier are available at an additional cost.

*\*VFS Global will be responsible only for accepting and processing applications for Japanese visas. All applications will continue to be assessed by The Embassy of Japan in New Delhi, India. Timelines for turnaround of visas are as per the discretion of the authorities.*

**About VFS Global**

VFS Global is a global outsourcing and technology services specialist for diplomatic missions and governments worldwide. The company manages visa issuance-related administrative and non-judgemental tasks for its client missions. With 526 Visa Application Centres (VACs) located in 63 countries across five continents as at 31 December 2011, VFS Global serves the interests of the diplomatic missions of 37 sovereign governments. The company has successfully processed over 41.06 million visa applications since its inception in 2001. For more information, please visit [www.vfsglobal.com](http://www.vfsglobal.com)

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