

Press Release

VFS Global launches a convenient service for travel agents applying for Dubai Visa

~Travel agents can now apply for the visa online from their own offices for their customers flying to Dubai on Emirates~

June 2012: Dubai Visa Processing Centre (DVPC), a part of VFS Global, recently launched this latest service offering to provide travel agents across India a convenient and easy solution for submitting Dubai visa applications for their customers. The new service allows travel agents to submit visa applications on a 24x7 basis from the comfort of their own offices, thus eliminating the need to visit the application centres, thus resulting in considerable time and cost savings for travel agents.

This new service requires travel agents to complete a one-time registration with DVPC for this service to get their individual login IDs, after which they can simply login online on www.dubaivisa.net to submit their Dubai visa applications.

Upbeat about this new offering, Mr Pradeep Suvarna, Global Head - DVPC, VFS Global said “It is a boon for Travel Agents selling Emirates Airlines. For customers who would either want to take a holiday in Dubai or stopover in Dubai during their transit, travel agents can now complete all the visa requirements from their own offices. I would like to further add that it is our continuous endeavour to augment our services along with customer experience and to bring economic benefits for our partners by making the application process simpler.”

Mr Iqbal Mulla, Chairman - Treasure India, and the President of Travel Agents Association of India, along with Mr Ajay Prakash, CEO - Nomad Travels, and the President of Travel Agents Federation of India (TAFI), are amongst the first users of this new service, having registered with DVPC on 20 June 2012.

Mr Prakash while registering for this service complimented DVPC on this new initiative - “Another excellent innovative service from DVPC. Our staff need not visit a Dubai Visa Application Centre anymore – thus freeing them up for their other responsibilities and reducing travel costs, and we are not bound by normal office opening hours which give us a good service advantage. The other benefit is that since it is a paperless service, it is that much more eco-friendly – and that is a big plus for me personally.”

“When VFS Global approached me with this proposal, I couldn’t find reasons why not to have this facility in my office.” added Mr Mulla. “It is a great opportunity for us agents, to ease the complexities pertaining to visa procedures and time constraints involved in promoting Dubai as a major tourist destination. Moreover, the option of 24x7 is an added bonus. I appreciate the efforts of VFS Global to come up with innovative initiatives that will be beneficial to our entire Travel fraternity” concluded Mr Mulla.

The key benefits of this service for travel agents and tour operators are:

- Apply for Dubai visas from the convenience of their own office, irrespective of location
- A single account can be used for multiple offices in different locations across the country with different user ids
- Hassle of payment through Cash / DD is avoided, as well as waiting in queue is eased; thus saving time, money and avoiding risk of cash handling
- 3 easy steps of completing the application with guided user interface
- Necessary reports at finger tips to see all transactions made
- Applications can be submitted anytime during the day without visiting the visa application centre
- Track visa status through DVPC website or EK PNR on the GDS*
- e-Visa received as an attachment on e-mail on all 7 days of the week

Travel agents would require fulfilling minimal eligibility requirements in order to avail of these services.

To register or enquire call your DVPC representative today or call on our national helpline number:
022-67203232

Dubai Visa Processing Center

Helpline: +91 22 67203232 | **Email:** feedbackuaein@vfshelpline.com | **Website:** www.dubaivisa.net

Working Hours:

Monday to Friday: 09:30 hrs to 17:30 hrs
Saturday: 09:30 hrs to 13:30 hrs

Locations: Ahmedabad, Bangalore, Chennai, Cochin, Coimbatore, Hyderabad, Kolkata, Kozhikode, Mumbai, New Delhi, Pune, Thiruvantarapuram

Submission Centres: Jaipur, Lucknow

**DVPC will be responsible only for accepting and processing applications for Dubai visas. All applications will continue to be assessed and processed by Emirates and DNRD. Timelines for turnaround of visas are as per the discretion of the authorities.*

About DVPC

DVPC, a part of VFS Global, processes Dubai visas on behalf of Emirates and the Government of Dubai, exclusively for Emirates customers. For more information, please visit www.dubaivisa.net

About VFS Global

VFS Global is the world's largest outsourcing and technology services specialist for diplomatic missions and governments worldwide. With 610 Visa Application Centres (VACs) located in 69 countries across five continents as at 31 March 2012, VFS Global serves the interests of the diplomatic missions of 37 sovereign governments. VFS Global's worldwide VACs are accredited with ISO 27001 certification (Information Security Management System) and have been recommended for ISO 9001:2008 certification (Quality Management System) by TUV SUD, one of the world's leading external and independent certification bodies. The company has successfully processed over 44 million visa applications since its inception in 2001. For more information, please visit www.vfsglobal.com

Media Contacts:

Rustom Dhanbhoora: drustom@vfsglobal.com

Venisha Dsouza: venisha@perceptprofile.com | +919987064627

#