

MEDIA INFORMATION

Jakarta, 29 January 2019

Avail Germany visa services in Jakarta now at your doorstep or even outside of normal processing hours

- **New Germany Visa Application Centre in Jakarta offer On-Demand Mobile Visa (ODMV) and Prime Time services for the convenience of applicants**
- **Other services offered by VFS Global at the newly launched centre include form filling assistance, access to Premium Lounge facility etc.**

As a popular Schengen destination for travellers in Indonesia, be it for business or tourism, applicants can now apply for their Germany visas in the city of Jakarta along with a host of Value-Added Services that will offer them an enhanced visa application experience. Germany visa applications can now be submitted at the newly opened centre located at Kuningan City Mall, 1st Floor L1 30-32, Jl. Prof. Dr. Satrio Kav 18, Setiabudi, Kuningan 12940, Jakarta.

The newly launched centre was inaugurated by H.E. Peter Schoof, Ambassador Extraordinary and Plenipotentiary of the Federal Republic of Germany to the Republic of Indonesia, in the presence of members of the Embassy of Germany in Indonesia as well as representatives from VFS Global and the media. Operations at the centre for Germany visa processing had commenced on 21 January 2019.

To beat the rush, applicants can opt for personalised assistance for visa submission at their doorsteps with the On-Demand Mobile Visa (ODMV) service or even submit their applications outside of normal processing hours with the Prime time service that can be availed from Monday to Friday between 1500 – 1700 local time, at an additional cost. Other optional services include access to the Premium Lounge facility for a luxurious experience or form-filling support by a trained staff member over a dedicated helpline number or in person at the centre. Those applicants who seek a National Visa to visit Germany must continue to visit the Embassy for processing their visa applications.

VFS Global has partnered with the Federal Foreign Office of Germany for visa processing services since 2005, with operations now spanning 19 countries globally including Indonesia. In early 2018, the Federal Foreign Office of Germany had selected VFS Global to manage German visa applications in two additional regions -the Middle-East and North Africa.

Commenting on the launch, **H.E. Peter Schoof, Ambassador Extraordinary and Plenipotentiary of the Federal Republic of Germany to the Republic of Indonesia**, said " *The German Embassy is very pleased to become part of the "European House" in the beautiful and modern facilities of VFS Global's Visa Application Centre in Kuningan City. We are certain that this co-operation will further ensure smooth handling of German Schengen visa applications in Indonesia and add comfort and excellent customer service for our esteemed visa applicants.*"

Added, **Mr. Jiten Vyas, Regional Group COO, VFS Global**, " *We are proud to extend our long-standing partnership with the Federal Republic of Germany to the country of Indonesia. An estimated 30,000 applications are expected to be processed every year at this new VFS Global Germany Visa Application*

Centre. To offer greater convenience, we are pleased to provide services such as ODMV, Prime Time facility, Form-Filling assistance that will efficiently cater to the growing travel needs from Indonesia where applicants can enjoy a hassle-free and seamless experience.”

Key features of the centre will include:

- Personalised assistance at your doorstep for visa submission, including biometric enrolment with ODMV service
- Access to the Premium Lounge facility for a luxurious and personalised service experience
- Prime time service from Monday to Friday between 1500 – 1700 local time
- Form-filling assistance by a trained staff member over a dedicated helpline number or in person at the centre
- Visa status update via website or SMS alerts
- Convenient return delivery of visa documents via courier service at an address of choice
- One-stop-shop with photocopy, photo-booth, and printing services
- Dedicated contact centre and email support to answer queries and track application status

Germany Visa Application Centre

Address in Jakarta: Kuningan City Mall, 1st Floor L1 30-32, Jl. Prof. Dr. Satrio Kav 18, Setiabudi, Kuningan 12940, Jakarta – Indonesia

Helpline: +62 21 30418719

| **Email id:** info.germanyid@vfshelpline.com

Website: <http://www.vfsglobal.com/Germany/Indonesia/>

Submission Timings: 0800 hrs to 1200 hrs and 1300 hrs to 1500 hrs (Monday to Friday, except scheduled holidays)

Passport Collection: 1400 hrs to 1600 hrs (Monday to Friday, except scheduled holidays)

*VFS Global will be responsible only for accepting applications for client missions. All applications submitted will continue to be assessed and processed by the respective client missions. Timelines for turnaround are as per the discretion of the authorities

About VFS Global

VFS Global is the world's largest outsourcing and technology services specialist for governments and diplomatic missions worldwide. VFS Global, headquartered in Dubai, UAE, has Swiss parentage and is a portfolio company of EQT, a leading global private equity firm headquartered in Stockholm, Sweden. With 2997 Application Centres, operations in 143 countries across five continents and over 189 million applications processed as on 31 December 2018, VFS Global is the trusted partner of 62 client governments.

Media Contact

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