

MEDIA INFORMATION

Lagos, 25 July 2022

South Africa Visa Application Centres resume services in two cities for the convenience of Nigerian nationals

- VFS Global operates three South Africa Visa Application Centres in the cities of Abuja, Lagos and Port Harcourt, five days a week
- Optional value-added services at the Centres include personalised services at our Premium Lounge facility, and more

*Effective 13 July 2022, our South Africa Visa Application Centres in Lagos and Port Harcourt have resumed operations for the convenience of Nigerian nationals residing in these locations. Applicants can now visit our South Africa Visa Application Centres in Abuja, Lagos and Port Harcourt for all visa categories at the following operational timings (except all public holidays):
Monday to Friday from 8 AM to 3 PM.*

South Africa is a key destination for Nigerian nationals for business, holidays, visiting friends and relatives, education and medical care. To book their appointments based on their purpose of visit to South Africa at a Centre closer to their location, applicants can visit our website (<https://visa.vfsglobal.com/nga/en/zaf>), call our helpdesk at 08150188800 or email us at info.zang@vfshelpline.com for any assistance.

Mr. Hariprasad Viswanathan, Head- Sub-Saharan Africa for VFS Global, noted, *“Our South Africa Visa Application Centres in Lagos and Port Harcourt are now fully operational effective 13 July 2022 for all Nigerian nationals seeking a visa to South Africa. Please adhere to the precautionary measures established at our Centres for their safety and that of employees. Applicants who wish to avoid visiting public places can also use optional services, such as courier service for passport pass-back, so they do not have to visit the Visa Application Centre twice.”*

Some key features (optional for greater convenience) at the centres for added comfort and convenience to enhance the overall experience of applicants include:

- Premium Lounge facility for more personalised service at the Visa Application Centre
- 24/7 Customer support through our call centre, email communication
- Courier service facility for delivery of passport to your doorstep
- Photocopy services for submitting high-quality copies of your key documents
- SMS service facility to track your application

VFS Global has a long-standing relationship with the Republic of South Africa since 2010. Currently, we service the Department of Home Affairs through a network of 45 Visa Application Centres in 18 countries.

South Africa Visa Application Centre

Address in Abuja: Sterling Bank Plaza, 3rd Floor, Plot 1083 Mohammadu Buhari Way, Central Business District, Abuja, Nigeria

Address in Lagos: Plot 110, Admiral Ayinla Way, Opposite Treasure Garden Estate, Third Roundabout, Lekki Phase I, Lagos, Nigeria

Address in Port Harcourt: Vineyard Shopping Centre, 88 Woji Road, GRA, Port Harcourt, Nigeria

Helpline: 08150188800

| **Email id:** info.zang@vfhelpline.com

Website: <https://visa.vfsglobal.com/nga/en/zaf>

Business hours: 0800 hrs to 1500 hrs (Monday to Friday, except scheduled holidays)

*VFS Global will be responsible only for accepting applications for client missions. All applications submitted will continue to be assessed and processed by the respective client missions. Timelines for turnaround are as per the discretion of the authorities

About VFS Global

VFS Global is the world's largest outsourcing and technology services specialist for governments and diplomatic missions. VFS Global is the trusted partner of 65 client governments, operating a global network with more than 3,500 Application Centres in 143 countries. The company has processed over 245 million applications since its inception in 2001. The company manages non-judgmental and administrative tasks related to applications for visa, passport, and consular services for its client governments, enabling them to focus entirely on the critical assessment task. VFS Global has its headquarters in Zurich/Switzerland.

VFS Global is majority-owned by funds managed by Blackstone, the world's largest alternative asset manager. Blackstone seeks to create positive economic impact and long-term value for their investors, the companies in which they invest, and the communities in which they work. Blackstone's USD 915 billion in assets under management include investment vehicles focused on private equity, real estate, public debt and equity, infrastructure, life sciences, growth equity, opportunistic, non-investment grade credit, real assets, and secondary funds, all on a global basis.

The Swiss-based Kuoni and Huentobler Foundation and EQT, a global investment organisation, headquartered in Stockholm/Sweden, hold minority stakes in VFS Global.

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