

MEDIA INFORMATION

Maputo, 7 February 2025

Portugal Visa Application Centre moves to a more spacious and easily accessible location in Mozambique



The newly relocated centre in Maputo was inaugurated on 7 February 2025 by H.E. Mr., Antonio Conta Moura, Ambassador of Portugal to Mozambique in the presence of Mr. Fernando Morgado, Consul General of Portugal in Maputo, along with other eminent dignitaries and representatives of VFS Global.

Applicants can now submit their visa applications at the new Centre on the **8th Floor, Maputo Business Tower, JAT, Maputo, Mozambique** from 10 February 2025.

Commenting on the relocation of the Centre, **Mr. Alok Singhal, Head – Sub Saharan Africa, VFS Global**, added " *In line with our ongoing commitment to maintaining excellence in service standards for the Consulate General of Portugal in Maputo, we are pleased to announce the relocation of our Portugal Visa Application Centre to a more spacious and easily accessible facility. Since commencing operations in 2018 on behalf of the Consulate General of Portugal in Maputo, we are confident that this newly opened VFS Global Portugal Visa Application Centre in Maputo will offer applicants a convenient and seamless visa application process that will effectively cater to the growing travel demand from the country.*"

VFS Global shares a long-standing relationship with the Government of Portugal since 2008. Currently, we service the Government of Portugal through a network of 69 Visa Application Centres in 24 countries.

Key features of the Centre include:

- Exclusive facility and increased capacity with 12 counters available for Portugal visa submissions
- Additional professionally trained staff available to cater to the increased demand for visas

- Better seating facilities
- Experience personalised service by our dedicated staff with our Premium Lounge service
- Form Filling Assistance with our team of experts who complete the paperwork from start to finish, either online or at the Visa Application Centre
- SMS service facility to track your application
- Photocopy and photograph services at an additional cost

Important update regarding Portugal visa appointments in Maputo

To book an appointment, applicants can visit <https://visa.vfsglobal.com/moz/en/prt/> once the documents are ready. Remember, appointment slots are offered online based on the volume of demand or forecast and in conjunction with the Consulate's internal capacity planning.

Once scheduled, they are recommended to be at the Centre 15 minutes before the appointed time to avoid missing your slot. **VFS Global strongly advises all applicants to be careful of touts and fraudulent parties who falsely promise early appointment bookings in exchange for payment.**

VFS Global commenced operations in Mozambique in 2018 by opening the Portugal Africa Visa Application Centre in Maputo. Since then, we have grown our operations to service four Governments through a network of three Visa Application Centres which is supported by a strong workforce of three nationals.

Portugal Visa Application Centre

Address in Mozambique: 8th Floor, Maputo Business Tower, JAT, Maputo, Mozambique

Email: info.pormoz@vfshelpline.com **ClicktoTalk:** <https://visa.vfsglobal.com/moz/en/prt/contact-us#>

Website: <https://visa.vfsglobal.com/moz/en/prt/>

Business Hours: 0800 hrs -16300hrs (Monday to Friday, except holidays)

*VFS Global will be responsible only for accepting applications for client missions. All applications submitted will continue to be assessed and processed by the respective client missions. Timelines for turnaround are as per the discretion of the authorities.

About VFS Global

As the world's leading outsourcing and technology service specialist, VFS Global embraces technological innovation including Generative AI to support governments and diplomatic missions worldwide. The company manages non-judgmental and administrative tasks related to applications for visa, passport, and consular services for its client governments, increasing productivity and enabling them to focus entirely on the critical task of assessment.

With a responsible approach to technology development, adoption and integration, the company prioritizes ethical practices and sustainability while serving as the trusted partner to 68 client governments. Operating over 3,500 Application Centres in 153 countries, VFS Global has efficiently processed more than 305 million applications since 2001.

Headquartered in Zurich and majority owned through investment funds managed by Blackstone Inc, along with the Swiss-based Kuoni and Hugentobler Foundation and EQT, VFS Global is committed to creating value for all stakeholders and leading in responsible, innovative solutions making government services more effective and efficient.

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