

MEDIA INFORMATION

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Germany long-term visa applicants in Bengaluru & Kochi can now get expert guidance to complete their Consular Services Portal submission smoothly and accurately

- *Optional service available only for **student and vocational training visa applicants** in Bengaluru and Kochi.*
- ***Step-by-step guidance from dedicated staff at VFS Global Visa Application Centre**, including error-free completion of the application form on the Consular Services Portal (CSP) and scanning and uploading required documents to the CSP.*
- ***Entire registration and document upload process on the CSP completed on a single visit to the centre**, eliminating the need for multiple attempts.*
- ***Eliminates reliance on unauthorised third-party agencies** that overcharge applicants*
- ***Services available in multiple languages** to assist non-German or non-English speaking applicants*
- ***Data protection measures** to ensure applicant's information is handled safely*

VFS Global, the world's leading outsourcing and technology service specialist for governments and diplomatic missions worldwide, has launched its optional CSP Assistance Service for **Germany student and vocational training visa applicants in Bengaluru and Kochi, India**, to provide seamless support with registration and submission on the [Consular Services Portal](#).

Applicants requiring support with the CSP process can book an appointment to visit our centre for step-by-step support with registration, assistance in completing the online application form and scanning and uploading required documents. VFS Global is the only official and authorised provider providing this service.

Achim Burkart, Consul General of the Federal Republic of Germany in Bengaluru, said, "We are committed to making the visa application process as smooth and efficient as possible for all applicants. With the introduction of VFS Global's new optional Consular Services Portal (CSP) Assistance service, applicants now have the option to receive personalised support throughout their visa journey. This service is designed to enhance convenience and ensure seamless experience for long-term visa applicants, reflecting our dedication to facilitating international mobility while maintaining high standards of service."

Yummi Talwar, Chief Operating Officer - South Asia, VFS Global, said, "Many applicants are unfamiliar with online visa application processes and often rely on unauthorised third parties that charge exorbitant fees to complete tasks such as CSP registration, form filling, document scanning, and uploading. To ensure a secure, affordable, and accessible alternative, VFS Global is introducing an optional assistance service at the Visa Application Centre (VAC) designed to assist applicants in navigating the CSP platform with ease."

Four simple steps to complete your CSP process:

- **Step 1 – Book an appointment**
[Click here](#) to book this service. Once applicants have filled in their details, they will be contacted by a member of our staff within one working day, except on public holidays.
- **Step 2 – Confirm appointment**
A VFS Global team member will contact applicants to discuss their requirements and document prerequisites. They will then receive confirmation for their appointment.

- **Step 3 – Visit the Visa Application Centre**

At the Visa Application Centre, experienced VFS Global staff will scan all relevant documents and guide applicants through the CSP registration, application form and document upload at a dedicated counter. Applicants will use their own email address and contact details to create an account and set a password. VFS Global staff will not have access to their login credentials, ensuring applicants retain full ownership of their applications with no risk of unauthorised modifications.

- **Step 4 – Review your application before you submit it**

Applicants will review their applications, acknowledge all declarations on the CSP, and submit the application.

After completing the CSP Assistance service at our centre, the application will be reviewed on the CSP on a first-in, first-out basis. Once the application has been reviewed on the CSP, applicants can book an appointment on the VFS Global website for the biometric submission at the VAC.

Please note that the CSP Assistance service is optional and comes at an additional cost. The service has no bearing on expediting applicants' visa process or favourable decision-making.

For more information, please visit <https://visa.vfsglobal.com/ind/en/deu/>.

About VFS Global

As the global leader in trusted technology services, empowering secure mobility for governments and citizens, VFS Global embraces technological innovation including Generative AI to support governments and diplomatic missions worldwide. The company manages non-judgmental and administrative tasks related to applications for visa, passport, and consular services for its client governments, increasing productivity and enabling them to focus entirely on the critical task of assessment.

With a responsible approach to technology development, adoption and integration, the company prioritizes ethical practices and sustainability while serving as the trusted partner to 69 client governments. Operating over 3,500 Application Centres in 158 countries, VFS Global has efficiently processed more than 309 million applications since 2001.

Headquartered in Zurich and Dubai and majority owned through investment funds managed by Blackstone Inc, along with the Swiss-based Kuoni and Hugentobler Foundation.

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