

MEDIA INFORMATION

Abidjan, 05 May 2025

VFS Global's ONECI Application Centre moves to a spacious and easily accessible location in Abidjan

Applicants can now submit their visa applications at **VFS Côte d'Ivoire, Residents Card Application Center - ONECI, Espace Sète, 3rd Floor Boulevard Latrille, Carrefour MACACI-II Plateaux ENA , Abidjan, Cote d'Ivoire** from 10 February 2025. VFS Global has been the official partner of the Office National de l'Etat Civil et de l'Identification in Ivory Coast since May 2020 for resident card application submissions in the city of Abidjan.

Commenting on the relocation of the Centre, **M. Ago Christian KODIA, directeur général, ONECI**, said *"In order to offer better services to applicants for their resident cards, ONECI in partnership with VFS Global is inaugurating a new application center with more amenities and greater capacity. The new center, which is much more accessible, is located on Boulevard Latrille, at the MACCI-2 Plateaux crossroads".*

Mr. Alok Singhal, Head – Sub Saharan Africa, VFS Global, added *" As part of our commitment to maintaining excellence in service standards for the residents of Ivory Coast, we are pleased to announce the relocation of our ONECI Application Centre to a more spacious and easily accessible facility. I am confident that this newly opened centre in Abidjan will offer applicants a convenient and seamless experience in line with our world-class service standard in a secure environment."*

Key features of the Centre include:

- Dedicated counters for ONECI applicants
- Additional professionally trained staff available with better seating facilities
- Experience personalised service by our dedicated staff with our Premium Lounge service
- Form Filling Assistance with our team of experts who complete the paperwork from start to finish, either online or at the Visa Application Centre
- Courier return of your resident card from the ONECI authority
- SMS service facility to track your application
- Photocopy and photograph services at an additional cost

Please note applicants are permitted to enter the Application Centre for their submission. In the case of children under the age of 18, one parent or caregiver can accompany the child. Applicants are recommended to bring all supporting documentation (originals and copies) along with application form on the day of the application submission. Biometric information capture is mandatory as part of the application process. For more information, please visit our website <https://visa.vfsglobal.com/nio/en/civ#>

ONECI Application Centre

Address in Abidjan: Espace Sète, 3rd Floor Boulevard Latrille, Carrefour MACACI-II Plateaux ENA ,

Abidjan, Cote d'Ivoire

Email: info.oneci@vfshelpline.com **Website:** <https://visa.vfsglobal.com/nio/en/civ#>

Contact Centre: +225 2520004876 (during business hours on working days)

Business Hours: 0800 hrs -1200hrs and 1300 hr – 1600 hrs (Monday to Friday, except holidays)

*VFS Global will be responsible only for accepting applications for client missions. All applications submitted will continue to be assessed and processed by the respective client missions. Timelines for turnaround are as per the discretion of the authorities.

About VFS Global

As the global leader in trusted technology services, empowering secure mobility for governments and citizens, VFS Global embraces technological innovation including Generative AI to support governments and diplomatic missions worldwide. The company manages non-judgmental and administrative tasks related to applications for visa, passport, and consular services for its client governments, increasing productivity and enabling them to focus entirely on the critical task of assessment.

With a responsible approach to technology development, adoption and integration, the company prioritizes ethical practices and sustainability while serving as the trusted partner to 69 client governments. Operating over 3,500 Application Centres in 158 countries, VFS Global has efficiently processed more than 309 million applications since 2001.

Headquartered in Zurich and Dubai and majority owned through investment funds managed by Blackstone Inc, along with minority stakeholders including Swiss-based Kuoni and Hugentobler Foundation.

Media Contact

George Cherian

georgec@vfsglobal.com

communications@vfsglobal.com
