

MEDIA INFORMATION

Harare, 09 July 2025

New UK Premium Application Centre opens in Bulawayo

Customers can now book appointments at <https://visa.vfsglobal.com/zwe/en/gbr> to visit Bulawayo Rainbow, Josiah Tongogara & 10 Avenue, in Bulawayo, Zimbabwe to submit their applications and enrol biometrics for the summer season.

To effectively cater to the growing outbound travel to the UK, VFS Global is proud to announce that residents of Zimbabwe, travelling to the UK can now book appointments to submit their visa applications at its newly opened Premium Application Centre in Bulawayo. The new centre, which is operational only on Saturday from 9 AM to 3 PM, is in addition to the state-of-the-art Visa Application Centre located at Sam's Levy Village, Suites S And T, Sam Levy's Village, Borrowdale in Harare, which is operational since November 2024.

British Ambassador to Zimbabwe, Pete Vowles, said, *"The opening of our new visa centre in Bulawayo marks a significant milestone in strengthening the ties between the UK and Zimbabwe. It will make travel more accessible for people in the southern region and open new pathways for trade, tourism, and investment. Most importantly, it reflects our commitment to deepening people-to-people connections and supporting the growing demand for partnership between our two nations"*

Mr. Alok Singhal, Head-Sub-Saharan Africa, VFS Global, added, *"We are pleased to further expand our network of conveniently located touchpoints for UK visa customers in Zimbabwe with the launch of the new Premium Application Centre in Bulawayo. This new centre enables us to serve the growing number of travellers to the UK, offering the same comfort, convenience, and best-in-class services as our world-class Visa Application Centre in Harare."*

Customers who submit their documents and enrol biometrics at the Premium Application Centres can now enjoy a number of complementary value-added services offered by VFS Global such as document upload assistance, notification services on the status of their applications and courier return of documents. Moreover, customers can book the Keep My Passport While Applying service in advance on our website which allows them to keep their passports once their application is submitted and biometrics have been enrolled. Customers will only need to re-submit their passports when a decision is reached.

As a partner to UK Visas and Immigration since 2003, VFS Global offered visa services in 58 countries before the new contract and was awarded the contract to provide UK visa services in 142 countries worldwide in 2023.

UK Premium Application Centre in Zimbabwe

Bulawayo: Bulawayo Rainbow, Josiah Tongogara & 10 Avenue, Bulawayo, Zimbabwe

Website: <https://visa.vfsglobal.com/zwe/en/gbr>

Timing: 9 AM to 3 PM (Sat only)

About VFS Global

As the global leader in trusted technology services, empowering secure mobility for governments and citizens, VFS Global embraces technological innovation including Generative AI to support governments and diplomatic missions worldwide. The company manages non-judgmental and administrative tasks related to applications for visa, passport, and consular services for its client governments, increasing productivity and enabling them to focus entirely on the critical task of assessment.

With a responsible approach to technology development, adoption and integration, the company prioritizes ethical practices and sustainability while serving as the trusted partner to 69 client governments. Operating over 3,900 Application Centres in 165 countries, VFS Global has efficiently processed more than 473 million applications since 2001.

Headquartered in Zurich and Dubai and majority owned through investment funds managed by Blackstone Inc, along with minority stakeholders including Swiss-based Kuoni and Hugentobler Foundation.

Media Contact

George Cherian

georgec@vfsglobal.com

communications@vfsglobal.com
