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MEDIA INFORMATION

Accra, 24 June 2026

VFS Global reinforces trust and applicant awareness in Ghana as demand for group visa services grows

Applicants urged to use only official channels, avoid intermediaries promising early appointments, and plan ahead for student and group travel

As outbound travel demand from Ghana continues to grow, VFS Global has reiterated its commitment to transparency, applicant protection, and secure visa application services, while advising residents to remain vigilant against fraudulent agents and intermediaries who falsely promise early appointments or guaranteed visa outcomes in exchange for payment.

The company's advisory comes at a time when visa application volumes across several markets continue to rise, particularly around peak travel periods for students, families, organised groups, corporate travellers, sports teams, and delegations. With this increased demand, applicants are encouraged to plan early, rely only on official information, and avoid third parties who claim to influence appointments or visa decisions.

"Trust is central to the visa application experience. At VFS Global, our role is to provide applicants with a secure, transparent, and well-managed administrative process on behalf of our client governments. We strongly encourage residents in Ghana to use only official VFS Global channels, avoid intermediaries who make false promises, and plan their applications well in advance. Our continued focus is on supporting governments and applicants through responsible processes, strong anti-fraud measures, and services that help facilitate travel from Ghana in a safe and reliable manner," said **Mr. Prashant Kansara, Regional Head for Central & West Africa at VFS Global.**

Strengthening applicant protection and anti-fraud awareness

VFS Global continues to run applicant-awareness initiatives to help residents identify and avoid fraudulent practices. Applicants are reminded that visa appointments are booked through official channels and that no agent, employee, or third party can guarantee an earlier appointment, faster processing, or a positive visa decision.

Fraudsters often misuse company names, logos, social media listings, search engine pages, or unofficial contact numbers to mislead applicants. VFS Global urges residents to verify information only through the official website, www.vfsglobal.com, and to report suspicious activity to the company through official contact channels.

As part of its safeguards in Ghana, VFS Global has implemented measures such as appointment verification, OTP-based appointment booking, validation of application and appointment references, anti-fraud messaging across applicant touchpoints, and controlled entry into Visa Application Centres for applicants with valid appointments.

Applicants are also reminded that arriving on time for confirmed appointments, carrying the required documents, and checking official document checklists in advance can help reduce delays caused by incomplete or inaccurate submissions.

Supporting growing demand for student and group travel

Alongside its anti-fraud and applicant-awareness efforts, VFS Global has seen growing interest in organised visa submission support for groups, particularly among students, education consultants, corporate teams, sports delegations, families, and large travel groups.

Group booking support helps applicants coordinate submissions in a more structured manner, especially when several travellers are applying around the same timelines. This can be particularly helpful during peak student mobility seasons, major sporting or cultural events, corporate travel programmes, and family travel periods.

The service is designed to improve coordination and convenience during the administrative submission stage. It does not influence visa outcomes, appointment availability, or processing timelines, which remain under the authority of the respective governments.

TESTIMONIAL FROM THE OFFICE OF THE PARAMOUNT CHIEF OF GBESE (THE ADONTEN OF THE GA STATE) FOR A GROUP BOOKING SERVICE

"We write to express our profound gratitude to the management and staff of the VFS Global, Accra, Ghana, for your stupendous professionalism towards our visa application process for the firstever Gbese Mantse Homowo Festival and Business Summit in the Netherlands from 26-28, September 2025. The collection of our application process from HRM's office baffled the minds of the Chiefs and Queens who expressed their joy, having experienced the visa application process in their comfort zone for the first time. Your methodical guidance, humility, respect for the elderly and appreciation of our cultural norms ensured our overwhelming success in the issuance of our visas. This historic event would not have been possible without you. We thank you."

His Royal Majesty Nil (Dr.) Ayl-Bonte I,
Paramount ChiEf of Gbese and Adonten of the Ga State

Optional services remain applicant-led and transparent

VFS Global also offers certain optional services, where approved by client governments, to support applicants who may require additional convenience during the submission process. These may include assisted form-filling, courier return of passports, SMS notifications, Premium Lounge access, or mobile submission support such as Visa At Your Doorstep, depending on the country of application and service availability.

These services are entirely optional, transparently priced, and have no bearing on the outcome or processing time of a visa application. Applicants may complete the standard visa application process without purchasing any optional service.

VFS Global maintains a zero-tolerance approach towards coercion, misrepresentation, fraud, or unethical conduct. Any allegation of misconduct is reviewed under the company's governance and compliance

processes.

VFS Global has been operating in Ghana since 2005 and currently services 19 client governments through a network of 23 Application Centres which are operated by a strong workforce of around 100 Ghanian nationals.

NOTES TO THE EDITOR:

- Visa appointments must be booked only through official VFS Global channels.
- Appointments are subject to availability as determined by the respective governments.
- VFS Global does not control visa decisions, documentation requirements, or processing timelines.
- No third party can guarantee an early appointment, faster processing, or visa approval.
- Optional services do not influence visa outcomes or processing timelines.
- Applicants should apply early, especially during peak student and holiday travel periods.
- Suspicious activity should be reported through official VFS Global contact channels.

About VFS Global

As the global leader in trusted technology services, empowering secure mobility for governments and citizens, VFS Global embraces technological innovation, including Generative AI, to support governments and diplomatic missions worldwide. The company manages non-judgmental and administrative tasks related to applications for visa, passport, and consular services for its client governments, increasing productivity and enabling them to focus entirely on the critical task of assessment.

With a responsible approach to technology development, adoption and integration, the company prioritises ethical practices and sustainability while serving as the trusted partner to 71 client governments. Operating over 4,100 Application Centres in 168 countries, VFS Global has efficiently processed more than 552 million transactions* since 2001.

Headquartered in Zurich and Dubai, VFS Global is majority owned by Blackstone, the world's largest alternative asset manager, along with minority shareholders including Swiss-based Kuoni and Hugentobler Foundation, Singapore based Temasek and UAE based Dubai Holdings.

** Comprising 341.67 million transactions by VFS Global and 210.40 million transactions by CiX Citizen Experience*

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