Partnering Governments. Providing Solutions.

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UK Visas & Immigration

MEDIA INFORMATION

Apply for your UK visa now at our Premium Application Centres in Eldoret and Mombasa

Customers no longer need to travel to Nairobi for a UK visa and can now book appointments at https://visa.vfsglobal.com/ken/en/gbr// to visit our Premium Application Centres in the two cities of Eldoret and Mombasa to submit their applications and enrol biometrics.

To effectively cater to the growing outbound travel to the UK, VFS Global is proud to announce that residents of Kenya can now book appointments to submit their visa applications at its Premium Application Centres in Eldoret and Mombasa. The centres are in addition to the state-of-the-art Visa Application Centre located in the city of Nairobi, which has been operational since October 2024.

Mr. Adin Jaisinghani, Regional Head - East and South Africa, VFS Global, said*, "We are pleased to expand access to UK visa services in Kenya through our Premium Application Centres in Eldoret and Mombasa, providing customers the convenience of applying closer to home. Residents no longer need to travel to Nairobi to submit their visa applications and enrol biometrics while enjoying the same comfort, convenience, and best-in-class service in these cities.*

This expanded accessibility supports Kenya's growing outbound travel to the UK and aligns with our broader regional strategy across Africa where we remain focused on enhancing customer experience, improving service reach, and meeting increasing travel demand."

Customers who submit their documents and enrol their biometrics at the Mombasa Visa Application Centre can now benefit from a range of complementary value-added services offered by VFS Global. The centre operates as a Standard Visa Application Centre every Tuesday and as a Premium Application Centre every Friday, enabling applicants to choose the service level most convenient for them. Moreover, Premium Application Centre applicants can take advantage of enhanced support such as document-upload assistance, application-status notification services, and the courier return of processed documents.

As a partner to UK Visas and Immigration since 2003, VFS Global offered visa services in 58 countries before the new contract and was awarded the contract to provide UK visa services in 142 countries worldwide in 2023.

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UK Premium Application Centres in Kenya

Eldoret: UK Premium Application Centre, Eka Hotel - Eldoret, Rupa's Mall, Uganda Road, Eldoret, Kenya

Mombasa: UK Premium Application Centre, 8th Floor, Imaara The New Address, Dedan Kimathi Avenue, Kizingo, Mombasa, Kenya

Website: https://visa.vfsglobal.com/ken/en/gbr/attend-centre **Timing:** 8 AM to 3 PM

About VFS Global

As the global leader in trusted technology services, empowering secure mobility for governments and citizens, VFS Global embraces technological innovation, including Generative AI, to support governments and diplomatic missions worldwide. The company manages non-judgmental and administrative tasks related to applications for visa, passport, and consular services for its client governments, increasing productivity and enabling them to focus entirely on the critical task of assessment.

With a responsible approach to technology development, adoption and integration, the company prioritises ethical practices and sustainability while serving as the trusted partner to 70 client governments. Operating over 4,000 Application Centres in 167 countries, VFS Global has efficiently processed more than 533 million transactions* since 2001.

Headquartered in Zurich and Dubai, VFS Global is majority owned by Blackstone, the world's largest alternative asset manager, along with minority shareholders including Swiss-based Kuoni and Hugentobler Foundation, Singapore based Temasek and UAE based Dubai Holdings.

** Comprised of 333.5 million transactions by VFS Global and 199.5 million transactions by CiX Citizen Experience*

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