

MEDIA INFORMATION
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Pune becomes home to Maharashtra's first Model Sub-Registrar Office streamlining and transforming property registration

- ***Technology-enabled, state-of-the-art centre to deliver fast, transparent, and efficient citizen services.***
- ***End-to-end digital infrastructure and modern service delivery model to enhance efficiency, transparency, and citizen experience across all centres***
- ***4 more Model Sub-Registrar Offices to be launched across Mumbai, Thane, and Nagpur in Phase 1***

VFS Global, the global leader in trusted technology services, empowering secure global mobility for governments and citizens, in consortium with WE Excel Software Pvt. Ltd., has launched Maharashtra's first Model Sub-Registrar Office (SRO) in Pune to streamline and digitally transform property registration into a fast, transparent, and citizen-centric system.

The inauguration of the new Model SRO in Pune was done on 13 August 2026 by Honorable Shri. Chandrashekhar Bawankule, Minister of Revenue, Government of Maharashtra, in the presence of Mr. Ravindra Binwade, Inspector General of Registration (IGR), Government of Maharashtra; Mr. Jiten Vyas, Chief Commercial Officer and Head of Business Development, VFS Global, and other dignitaries from the Government of Maharashtra.

Honorable Shri. Chandrashekhar Bawankule, Minister of Revenue, Government of Maharashtra, said: "The launch of Maharashtra's first Model Sub-Registrar Office in Pune marks an important milestone in our efforts to modernise property registration and make public services more citizen-centric. Through this initiative, we are combining strong government oversight with modern infrastructure, digital systems and efficient service delivery to create a faster, more transparent and more convenient experience for citizens. The Model SRO programme is designed to address longstanding challenges such as overcrowding and long waiting times, while maintaining the highest standards of governance and regulatory compliance. We are pleased to see the first centre become operational and look forward to expanding this model across the state in a phased manner."

Enhanced benefits of Model SROs for applicants:

- **Faster turnaround times** through streamlined processes and technology-enabled service delivery.
- **Spacious, modern and fully air-conditioned facilities** designed for a comfortable citizen experience.
- **Comfortable waiting lounges with Wi-Fi connectivity** for added convenience during visits.
- **Robust digital infrastructure and systems** enabling seamless and efficient processing of registrations.
- **Trained service delivery executives** available to guide and assist citizens throughout the process.
- **Citizen-friendly amenities**, including refreshments and water dispensers, to enhance comfort and convenience.
- **Transparent and efficient service environment** focused on improving the overall property registration experience.
- **Customer-centric service model** combining technology, infrastructure and professional support to deliver a modern public service experience.

In early 2026, VFS Global, in consortium with WE Excel Software Pvt. Ltd., had won a five-year contract from the Inspector General of Registration (IGR) and Controller of Stamps under the Government of Maharashtra to launch 60 state-of-the-art Model Sub-Registrar Offices (SROs) across the state in a phased manner. The consortium will undertake the end-to-end setup of Model Sub-Registrar Offices across Maharashtra, deploying cutting-edge digital infrastructure and trained service delivery teams to modernise property registration services. These centres would be an optional service and government offices will continue to operate.

For more information, visit <https://igrmaharashtra.gov.in/>. After completing Public Data Entry (PDE) on website and payment through Pay 2 IGR (<https://pay2igr.igrmaharashtra.gov.in/PTI/>), appointments can be booked via e-Step In: <https://appl2igr.maharashtra.gov.in/TokenBooking/TokenBook.aspx>.



PICTURE CAPTION: Mr. Chandrashekhar Bawankule, Hon'ble Minister for Revenue, Government of Maharashtra (seventh from left), Mr. Ravindra Binwade, IAS Inspector General of Registration (IGR) & Controller of Stamps, Government of Maharashtra (sixth from left); Mr. Rajendra Muthe, Joint Inspector General of Registration, Department of Registration & Stamps, Government of Maharashtra (eighth from left); and Mr. Abhaysinh Mohite, Deputy Inspector General of Registration (IT), Department of Registration & Stamps, Government of Maharashtra (fifth from left), along with other officials and staff.

About VFS Global

As the global leader in trusted technology services, empowering secure mobility for governments and citizens, VFS Global embraces technological innovation, including Generative AI, to support governments and diplomatic missions worldwide. The company manages non-judgmental and administrative tasks related to applications for visa, passport, and consular services for its client governments, increasing productivity and enabling them to focus entirely on the critical task of assessment.

With a responsible approach to technology development, adoption and integration, the company prioritises ethical practices and sustainability while serving as the trusted partner to 71 client governments. Operating over 4,200 Application Centres in 169 countries, VFS Global has efficiently processed more than 557 million transactions* since 2001.

Headquartered in Zurich and Dubai, VFS Global is majority owned by Blackstone, the world's largest alternative asset manager, along with minority shareholders including Swiss-based Kuoni and Huentobler Foundation, Singapore based Temasek and UAE based Dubai Holdings.

** Comprising 344.15 million transactions by VFS Global and 212.94 million transactions by CiX Citizen Experience*

About WE Excel Software

We Excel believes technology should create meaningful change. Since 2006, the company has been driving large-scale digital transformation across e-governance, enterprise solutions, and industry-specific innovations. The company focuses on making businesses more efficient, governments more accessible, and services more inclusive. What sets We Excel apart is its people-first approach. By collaborating with both public and



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private sectors, the company designs solutions that simplify operations, empower individuals, and deliver real-world impact. From streamlining government services to enabling skill development, We Excel's work goes beyond automation—it's about building progress that lasts. For more, visit <https://weexcel.in/about/>.

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