

MEDIA INFORMATION

Jakarta, Indonesia | 25 August 2026

VFS Global enhances UK visa submission experience for Indonesians with Premium Application Centre in South Jakarta and Mobile Centre and Bintaro

With demand for travel from Indonesia to the UK continuing to grow, VFS Global now offers a Premium Application Centre (PAC) in South Jakarta and a Mobile Visa Application Centre (MVAC) in Bintaro, providing UK visa customers with greater flexibility, convenience and accessibility when submitting their visa applications.

The Premium Application Centre in South Jakarta is designed for customers who value convenience, privacy and efficiency, including business travellers, families, senior citizens and professionals with demanding schedules. The Mobile Visa Application Centre in Bintaro brings visa submission services closer to customers in the greater Jakarta area, offering an accessible and convenient alternative location. Both centres operate in accordance with the processes and guidelines established by the UK Visas and Immigration (UKVI).

To book an appointment at the Premium Application Centre in South Jakarta or the Mobile Visa Application Centre in Bintaro, customers need to select their preferred location while applying for their UK visa online.

Why choose our Premium Application Centre in South Jakarta?

- Dedicated and personalised assistance
- Private and exclusive setting
- Comfortable seating and enhanced amenities
- Optional added-value services for additional convenience
- Complimentary refreshments

Why choose our Mobile Visa Application Centre in Bintaro?

- Expanded access to UK visa services in the Greater Jakarta region
- Convenient alternative location for visa application submission
- Secure and trusted visa submission process
- Optional added-value services for additional convenience

Simon Peachey, Chief Operating Officer – China, Australasia, and RCIS, said, “Indonesian travellers today increasingly seek convenience, comfort and flexibility. Our Premium Application Centre in South Jakarta offers a more personalised and comfortable submission experience, while the Mobile Visa Application Centre in Bintaro provides customers with greater accessibility and choice when applying for a UK visa. Together, these services help make the application process more convenient while maintaining the highest standards of security, compliance and service excellence.”

Customers visiting the Premium Application Centre in South Jakarta and the Mobile Visa Application Centre in Bintaro may also choose from a range of optional value-added services, including Document Upload Assistance, Self-Upload Document Checking and UKVI Account Creation Service, for an additional fee. These services are entirely optional and have no influence on visa processing timelines or visa decisions.

Please note that our UK visa Premium Application Centre in South Jakarta and Mobile Visa Application Centre in Bintaro are optional services and come at an extra cost. Opting for these centres does not have any bearing on the outcome of a visa application, which is the sole prerogative of the UK Visas and Immigration. Customers who do not wish to opt for our Premium Application Centre or Mobile Visa Application Centre can still book an appointment at our standard UK Visa Application Centres across Indonesia, subject to applicable UKVI service fees where relevant.

UK Premium Application Centre in South Jakarta

- Address: Gran Mahakam Hotel, Jalan Mahakam 1 No. 6, Kebayoran Baru, Jakarta Selatan 12130
- Business hours: Every Wednesday and Friday, 10AM to 3PM

Mobile Visa Application Centre in Bintaro

- Address: Bintaro Jaya Xchange, Boulevard Bintaro Jaya Blok O-2, Bintaro Jaya Sektor 7, Kel. Pondok Jaya, Kec. Pondok Aren, Tangerang Selatan, Banten 15227.
- Business hours: Every Tuesday and Thursday, 10AM to 3PM

For more information on UK visa services in Indonesia, please visit visa.vfsglobal.com/idn/en/gbr.

About VFS Global

As the global leader in trusted technology services, empowering secure mobility for governments and citizens, VFS Global embraces technological innovation, including Generative AI, to support governments and diplomatic missions worldwide. The company manages non-judgmental and administrative tasks related to applications for visa, passport, and consular services for its client governments, increasing productivity and enabling them to focus entirely on the critical task of assessment.

With a responsible approach to technology development, adoption and integration, the company prioritises ethical practices and sustainability while serving as the trusted partner to 71 client governments.

Operating over 4,200 Application Centres in 169 countries, VFS Global has efficiently processed more than 557 million transactions* since 2001.

Headquartered in Zurich and Dubai, VFS Global is majority owned by Blackstone, the world's largest alternative asset manager, along with minority shareholders including Swiss-based Kuoni and Huentobler Foundation, Singapore based Temasek and UAE based Dubai Holdings.

** Comprising 344.15 million transactions by VFS Global and 212.94 million transactions by CiX Citizen Experience*

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