

**Information on the protection of individuals with reference to the handling of  
personal data collected during the application procedure for Italian and Schengen  
visas  
(EU General Data Protection Regulations EU 2016/679, art. 13)**

The handling of personal data required in order to apply for Italian and Schengen entry visas will be based on the principles of legality, appropriacy and transparency in the protection of the basic rights and freedom of the individual.

The following information is made available with this in mind:

1. The body responsible for handling the information is The Ministry of Foreign Affairs and International Cooperation (MAECI) of the Italian Republic working with, in this case, the Embassy of Italy in Muscat - P.O. Box 520 – P.C. 115, Madinat Sultan Qaboos, Muscat (Sultanate of Oman) Tel. 00968-24693727 - 24695131, mail:[ambasciata.mascate@esteri.it](mailto:ambasciata.mascate@esteri.it); certified mail: [amb.mascate@cert.esteri.it](mailto:amb.mascate@cert.esteri.it)
2. For enquiries or complaints, the person concerned can contact the Officer in charge of Personal Data Protection (RPD) of the MAECI (postal address: Ministry of Foreign Affairs and International Cooperation, Piazzale della Farnesina 1, 00135 ROMA, tel. 0039 06 36911, mail: [rpd@esteri.it](mailto:rpd@esteri.it) certified mail: [rpd@cert.esteri.it](mailto:rpd@cert.esteri.it) ).
3. The personal data requested is necessary in order to evaluate the request for an entry visa for Italy and the Schengen area on the part of a citizen from a non Schengen country for whom a visa is required.
4. The information requested is obligatory and the application will not be accepted if not supplied.
5. The handling of the data will be carried out manually and electronically by authorised personnel. The information will be entered into the Visa Information System (VIS), a database set up following European Regulation no. 767/2008 of the European Parliament and Council on the 9<sup>th</sup> of July 2008.
6. According to European regulations regarding the Schengen area (EU no.810/2009 of the 13<sup>th</sup> of July 2009 on the European code regarding visas), the information will be passed on to the relevant Italian security authorities and to the relevant authorities of the European Union and its member states.
7. According to the regulations agreed on the establishment of the VIS, the information will be stored for a maximum of 5 years.
8. Individuals can ask for access and rectify their personal data. In certain cases the relevant legislation allows the cancellation of, the imposition of limits on or the recording of the lack of agreement with an individual's personal information though this may negatively affect the outcome of visa applications. In these cases, the individual should present their request to The Embassy of Italy in Muscat and also inform the RPD at the MAECI.
9. If an individual believes that their rights have not been respected, they can complain to the RPD at the MAECI. Alternatively, they can contact the Authority for Personal Data Protection (Piazza di Monte Citorio 121, 00186 ROMA, tel. 0039-06696771, mail: [garante@gpdp.it](mailto:garante@gpdp.it), certified mail: [protocollo@pec.gpdp.it](mailto:protocollo@pec.gpdp.it) ).